



Ecclesfield Group Practice

Practice News

NEW RECRUITS

We welcome Claire & Yvonne to our established reception team here at Ecclesfield Group Practice.

Letter from our Practice Manager....

Dear Patients and Carers,

From 1st October, the way you access a GP appointment has changed. All patients who request to see a GP will need to complete our non-urgent medical request online form. This is available through our website's Online Services or via the NHS APP. Our receptionist can also complete this for you on the telephone or at our reception desk.

Our GPs will triage your form within 5 working days, if you feel that your problem is urgent, please speak to our reception team, so your problem can be triaged as a priority. This will ensure efficiently getting you to the right healthcare professional or service, in the appropriate time frame (including consideration of continuity of care) moving away from a 'first come first served approach'.

Online appointments

We also increased the number of online appointments and now can send patients a booking link for Medication reviews, Long Term conditions reviews and blood tests, along with flu clinics, baby immunisations and many other types of appointments.

Did Not Attend appointments

We do still have a high number of our patients who do not attend booked appointments. This is very frustrating for us as valuable clinical time is lost. I would also ask all patients who cannot attend their booked appointment to please cancel, many appointments are lost due to this.

I want great care

We continue to listen to patient comments on feedback via **iwantgreatcare**; you may have been sent a survey link following recent contact with the surgery. We do really appreciate your feedback; it only takes 5 minutes to complete. Your responses are completely anonymous. We really appreciate the time it takes to help make any improvements to our service.

Website Link: www.iwantgreatcare.org/gpsurgeries/ecclesfield-group-practice-1

We also have a patient group that are always looking for new members, if you would like more information and to get involved, please use the link below:

<https://www.ecclesfieldgp.co.uk/patient-participation-group>

I hope you find this update useful and if you have any feedback, please do not hesitate to contact us.

Kind Regards,
Michelle Payling, Practice Manager



Order
your **repeat
prescriptions**
ahead of the
festive season.

WINTER 2025

www.ecclesfieldgp.co.uk



24th December 2025 - (Closed from 1pm)
(Christmas Eve)

25th December 2025 - Closed (Christmas Day)

26th December 2025 - Closed (Boxing Day)

27th December 2025 - Closed

28th December 2025 - Closed

29th December 2025 - Open as normal

30th December 2025 - Open as normal

31st December 2025 - (Closed from 1pm) New
Years Eve)

1st January 2026 - Closed (New Years Day)

2nd January 2026 - Open as normal

**Merry Christmas & Happy
New Year!**

During the Christmas period

If you need help over the holiday period when the GP practice or pharmacy is closed or you are not sure what to do, **NHS 111** can help. The service is available online at 111.nhs.uk and also by phone. By answering questions about your health problem you will be told what to do and where to go. You can also find information at www.nhs.uk

Things we recommend you do:

- ◆ Contact NHS 111 online or by phone if you are worried about any symptoms.
- ◆ Take advantage of financial schemes and discounts to help you pay for heating.
- ◆ Look out for other people who may need a bit of extra help over the winter



Ecclesfield Group Practice

The Health Centre

96a Mill Road,
Ecclesfield,
Sheffield S35 9XQ
Tel: 0114 2469030

syicb-sheffield.ecclesfieldgp@nhs.net

Margetson Surgery

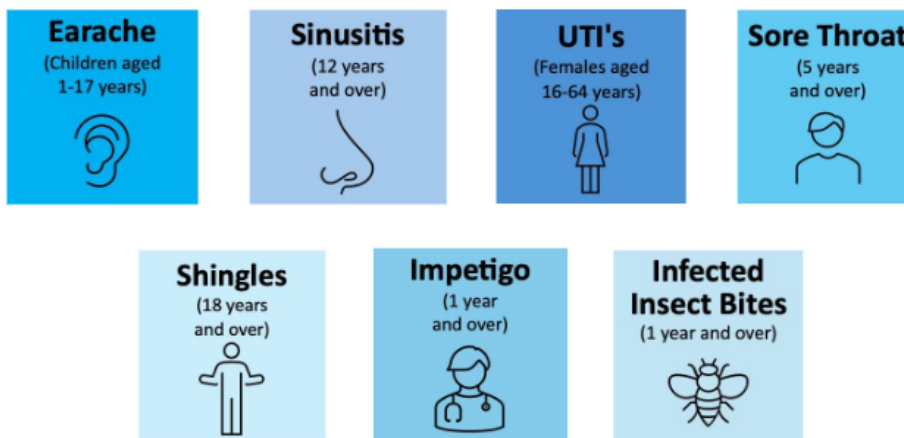
(Branch site)

1 Remington Avenue,
Parson Cross,
Sheffield S5 9PA
(Same number as above)

Find Your Local Pharmacy

Welcome to My Local Pharmacy - here to help you access fast and efficient treatment from your local pharmacy.

If you have symptoms relating to any of the seven common conditions below, you can obtain a free NHS consultation at your local pharmacy without the need for a GP appointment.



Simply walk into a pharmacy and you will be offered a consultation with a pharmacist in a private consultation room. The pharmacist will provide advice and, if clinically necessary, a prescription medicine to treat the condition (NHS prescription charges apply if you normally pay for medicines supplied on prescription).

Your Local Pharmacy also now offers the following NHS services:

Blood Pressure Checks

(40 years and over)



Why get your blood pressure checked?

- High blood pressure, also called hypertension, is a condition which can be controlled to reduce your risk of a heart attack, stroke or other cardiovascular disease.
- In the UK there are about five million adults (one in every nine) who have high blood pressure without even knowing it, since high blood pressure itself rarely causes symptoms.
- The British Heart Foundation estimates that high blood pressure causes over 50% of heart attacks and strokes.

What does this free NHS blood pressure check involve?

- We are offering free NHS blood pressure checks to people aged 40 and over with undiagnosed high blood pressure. No appointment necessary.
- This involves around 10-15 minutes in the pharmacy consultation room with pharmacy staff. Following this, you may be invited to take home a blood pressure monitor that measures your blood pressure as you go about your daily life.
- Depending on your blood pressure reading you may be referred to your GP. The pharmacy staff will guide you through any necessary steps depending on your blood pressure result.

Contraception Service

(First or next supply)



Emergency Contraception

Need a free supply of oral contraception or Emergency Contraception?

If you need Emergency Contraception, are already taking oral contraception (the pill) or are looking for your first supply, you can arrange a confidential consultation at a local participating pharmacy.

Simply walk in to the pharmacy and ask about their contraception service. Your GP or sexual health clinic can also refer you, but you don't have to be registered with a GP.

Your one-to-one consultation with a pharmacist/technician will be held in a private room in the pharmacy. If they agree that the pill is suitable for you, a free supply can be made by the pharmacy.