

## Practice Newsletter

Welcome to the latest issue of our Practice Newsletter.

**FLU VACCINATIONS IN AUTUMN:** We will begin contacting eligible patients for flu vaccinations in autumn.

**RECEPTION TEAM:** Please be patient when waiting to speak to our reception team, as they are busy answering the phones, in addition to speaking to people at the front desk. They will answer your call as soon as they can. You will also be aware we have a few new receptionists here at Ecclesfield. They are still in the process of being trained, they may take longer to deal with your requests, we would like to ask you to bear this in mind when contacting the surgery. We do thank you for your patience and understanding during their training period.

**SAMPLES & RESULTS** Patients sometimes ask us why we can't phone with test results. It is our clinical responsibility to act on any result that requires medical intervention or further treatment (and we will contact you directly) but we would need a full time team of office staff to phone every patient with results and this is not possible. Any result ordered from the hospital goes to them, not us, and it is their responsibility to act if required.

To obtain the results of tests and investigations, Please view these via the NHS app (if you have this) or by telephone personally after 2.00pm. Please note we are unable to give results to a third party without the consent of the patient. Some results require clarification and you may be asked to telephone again to speak to the doctor or make an appointment.

**STOP TOBER 2023**

[www.ecclesfieldgp.co.uk](http://www.ecclesfieldgp.co.uk)

### Useful Numbers

Northern General Hospital	(0114) 243 4343
Royal Hallamshire Hospital	(0114) 271 1900
Sheffield Children's Hospital	(0114) 271 7000
Weston Park Hospital	(0114) 226 5000
Charles Clifford Dental Hosp	(0114) 271 7800
<b>Pharmacies</b>	
Lo's Pharmacy (Mill Road)	(0114) 246 9383
Lo's Pharmacy (Margetson)	(0114) 232 1741
Asda Pharmacy (Chapelton)	(0114) 246 1146
The Wicker Pharmacy (Wicker)	(0114) 272 7676
Boots (Meadowhall)	(0114) 256 8011
Co-op Pharmacy (Thorpe Hesley)	(0114) 257 1557
LO Pharmacy (Chapelton)	(0114) 246 7320
Morrison's Pharmacy (Ecclesfield)	(0114) 246 6874
Rowlands Pharmacy (Bevan Way)	(0114) 246 2636
Well Pharmacy (Grenoside)	(0114) 245 0021
Seven Hills (Wincobank)	(0114) 242 5785
Pharmacy to U (Patient Line)	(0113) 265 02 22

## Ecclesfield Group Practice

Appointment Report for: **August 2023**



**Total Number of patients registered at Ecclesfield Group Practice & Margetson Surgery**

8611



Patients seen by the GP, practice nurse, health care assistant and other health care professionals at the surgery

4908



Total calls answered by the reception team

3200+



Patients who were seen at home

100



Patients who did not attend their appointments

164

We also provide appointments to patients via the Sheffield GP Hubs. The hub appointments are in addition to the appointments provided at the practice and are not included in the above figures.

If you are unable to attend an appointment, please remember to cancel it. Thank you

The practice will be closed for staff training one afternoon a month from 1.00pm.



Should you need a doctor during this time, please telephone the surgery number and your call will be dealt with by the GP collaborative.

The next staff training (PLI) date is:

**Tuesday 10th October 2023**



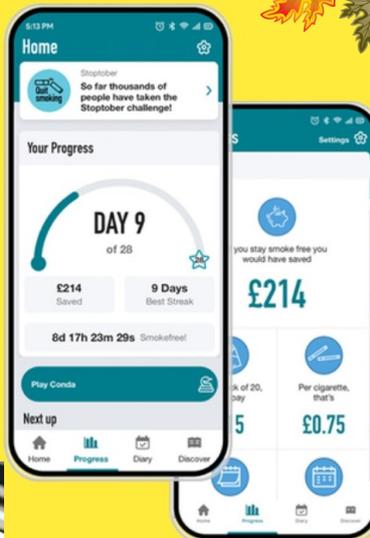
Download the free NHS Quit Smoking app this Stoptober

Use the NHS Quit Smoking app to help you quit smoking and start breathing easier.

The app allows you to:

- track your progress
- see how much you're saving
- get daily support

If you can make it to 28 days smoke-free, you're 5 times more likely to quit for good!



Ecclesfield Group Practice

The Health Centre  
96a Mill Road,  
Ecclesfield,  
Sheffield S35 9XQ  
Tel: 0114 2469030

syicb-sheffield.ecclesfieldgp@nhs.net

Margetson Surgery  
(Branch site)

1 Remington Avenue, Sheffield S5  
9PA (Same number as above)