



Ecclesfield news



December 2011

Ecclesfield Group Practice

The Health Centre
96a Mill Road
Ecclesfield
Sheffield S35 9XQ

Tel: 0114 246 9030
Fax: 0114 257 1935

Opening Times (Ecclesfield Surgery)

Monday 8:30am to 6.30pm
Tuesday 8:30am to 6.30pm
Wednesday 8:30am to 7.30pm

(6:30pm–7.30pm Extended hours
strictly by appointment only)

Thursday 8:30am to 1.00pm
Friday 8:30am to 6.00pm
Saturday 8:45am to 11.00am

(strictly by appointment only)

Margetson Surgery

1 Remington Avenue
Parson Cross
Sheffield S5 9PA

Tel: 0114 246 9030
Fax: 0114 285 5724

Opening Times (Margetson Surgery)

Monday 8:30am to 1:00pm
Tuesday 8:30am to 1.00pm
Wednesday 8:30am to 1:00pm
Thursday 8:30am to 1:00pm
Friday 8:30am to 1:00pm



NEW TELEPHONE NUMBER

0114 2469030

Please note our new practice telephone number. All calls received will come through on this one number and will be answered by staff at either of our sites, who will be more than happy to deal with all your requests.

ONLINE ORDERING

Currently we have over 1100 patients who have registered for this service. Patients book their appointments up to 4 weeks in advance or on the day. These patients can also order their prescriptions as well.

PRESCRIPTION ORDERING

Please use the following options when ordering your prescriptions, stating clearly which site you wish to collect your prescription from.

- Prescription ordering online
- Post
- Drop into the surgery
- Fax – (Fax No) 0114 2571935

Prescriptions require the same 48 hour notice period.



Thank you for all your patience during the change over in the way prescriptions can now be ordered.

OPENING TIMES

Please also note the slight change to our practice opening times. The surgery will now close at **7:30pm** on a Wednesday Evening.

The surgery is accessible during lunchtime at Ecclesfield

TEXT MESSAGING!

Do you have a mobile phone?

Did you know we can now contact you by text messaging regarding some test results and send out reminders for appointments?

If you are interested in receiving text messages, please ask at Reception for Further details.



Seasonal Flu

If you are over 65 or in a 'at risk' category and have not already done so, please contact our reception team in order to book your vaccination

www.ecclesfieldgp.co.uk

Patient Group Section: -

The Patient Practice Group has now been in existence for two years and we have been joined by three new members. New members are always welcome so if you think you can spare a odd hour or two to join the group and have a say in practice matters, please join us. You can leave contact details with reception or telephone me on 0114 2452026.

The group has been involved in some fund raising activities which have raised over £800.00 and also received a £300.00 donation from the Jeffcock Trust. We have spent part of these funds on providing children's' play stations at both the Mill Road and Margetson surgeries plus purchasing pulse oximeters for the use of the doctors both at the surgeries and on home visits. The group have also been instrumental in obtaining better wheelchair access at the Margetson surgery.

Those of you who have recently visited the practice will be aware that we have been involved with the formatting of two questionnaires. These questionnaires will provide the practice and our group areas which patients would wish us to examine with the practice.

Lastly, may I wish everyone a very Merry Christmas and a Happy and prosperous New Year.



Kind Regards **Doris Stow, EPPG Chair**

THE NHS ZERO TOLERANCE POLICY

We operate the NHS Zero Tolerance Policy to safeguard staff and patient welfare. Our Team shall always show due respect and courtesy when dealing with Patients. In turn, we would request Patients to reciprocate the same. No form of aggression, verbal or physical in nature will be tolerated and may result in Patient removal and being reported to the Police.



St Luke's & Poppy Appeal

All Contributions are gratefully received.
Thank you for your continued support!



Christmas & New Year Opening Times 2011/12



Ecclesfield Surgery & Margetson Surgery

Friday 23rd December - Normal Surgery Hours
Saturday 24th December (**Christmas Eve**) - Closed
Sunday 25th December (**Christmas Day**) - Closed
Monday 26th December (**Boxing Day**) - Closed
Tuesday 27th December - Closed
Wednesday 28th December - Normal Surgery Hours
Thursday 29th December - Normal Surgery Hours
Friday 30th December - Normal Surgery Hours
Saturday 31st December (**New Year's Eve**) - Closed
Sunday 1st December (**New Year's Day**) - Closed
Monday 2nd January - Closed
Tuesday 3rd January - Normal Surgery Hours

Should you require a doctor urgently when the surgery is closed, please use one of the following options:-

Contact the **Out of Hours** service by phoning the surgery telephone number on **0114 2469030**, using the automated Service.

The **Sheffield City GP Health Centre** and the **Walk-in Centre** at Broad Lane (open from 8am - 10pm, 365 days per year)

The Minor Injuries Unit @ the Royal Hallamshire Hospital (open from 8am - 8pm, 365 days per year)

*On behalf of everyone at the practice, we would like to wish you
all a Merry Christmas & a Happy New Year!*